

Strategically Enabled Enterprise

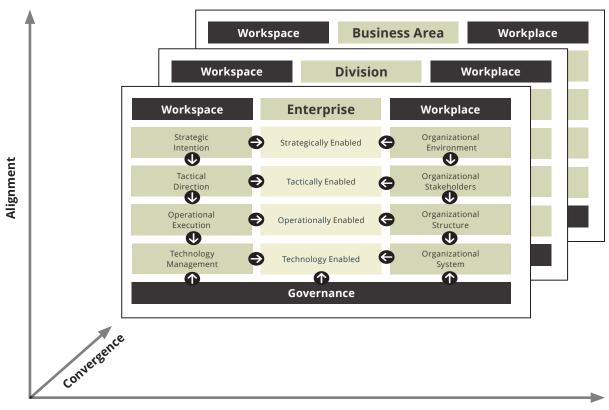
SUSTAINABLE SYNERGY THROUGH TRANSFORMATIONAL CHANGE



Sustainable Synergy

The ultimate goal of a Strategically Enabled Enterprise is sustainable synergy — the workspace and workplace functioning as a complete whole. There are four primitives to create enterprise synergy that is accomplished through transformational change.

| Alignment | Vertical frame of reference that provides line-of-sight within the dimensions of the workplace and workspace. |
|----------------|---|
| Integration | Horizontal frame of reference that provides line-of-sight between the enter- prise's workplace and workspace. |
| Convergence | Intra- and Inter enterprise alignment and integration of divisions, business areas and functions. etc that creates end-to-end visibility. |
| Transformation | Vertical and horizontal frame of reference that conveys the core of enterprise synergy. |



Integration

Synergy Primitives

At the heart of a strategically enabled enterprise is sustainable synergy — the individual elements that function as a complete whole through an epicenter of continual, transformational change while maintaining stability.

The following table describes the three primitives that define sustainable synergy:

| Primitives | Interrogatives | Abstracts |
|-------------|--|--|
| Alignment | Vertical view that establishes a line-of-sight throughout the workspace and workplace | OrientationAssimilation |
| Integration | Horizontal view that provides end-to-end visibility of the enterprise's workspace and workplace | MotivationAssociationConfigurationDissemination |
| Convergence | Intra- and inter-enterprise alignment and integration to create an epicenter of synergy that facilitates the structure and transformation of the enterprise. | Strategic ConvergenceTactical ConvergenceOperational Convergence |

Structural Alignment Abstracts

Being interrelated and interdependent the workplace and workspace must change in parallel. Change in one without associated change in the other results in transformational change that will not be fully realized and sustainable growth that will remain elusive.

| Abstract | Interrogative | Description | Dimensions |
|--------------|---------------|---|--|
| Orientation | Where | The key to successful workspace alignment is the persistent pursuit of transformational change through visionary strategies, creative and innovative business models, dynamic business capabilities, and a proactive technology organization with an adaptive architecture. It answers the fundamental question of where does the enterprise choose to compete in the competitive continuum. | Business Strategy Business Model Business Capabilities Business Technology Capabilities |
| Assimilation | Who | Assimilation is about stakeholders, primarily employees, being acclimated into the culture and climate of the enterprise combined with how to incorporate the stakeholders into the formal structure and informal structures of the organization. Through a conscious effort of assimilation, stakeholders can get onboard quicker, engage more actively, and build better working relationships, and develop healthier social interactions. It answers the fundamental question of who are the stakeholders and what are their roles, responsibilities and relationships. | Organizational Culture Workplace Climate Stakeholders Organizational Networks |

Structural Integration Abstracts

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| Abstract | Interrogative | Description | Dimensions |
|---------------|---------------|--|--|
| Motivation | Why | Why the enterprise needs to match its culture and workplace climate with the enterprise's strategic objectives. | Business Mission Business Vision Business Strategy Organizational Values Organizational Culture Workplace Climate |
| Association | What | What is the business model and its stakeholders who have the equal vision and means to execute the business model to produce business value? | Business ModelOrganizational Stakeholders |
| Configuration | How | How does the enterprise deliver business value effectively and ef- ficiently through its formal and infor- mal structures? | Business CapabilitiesOrganizational Networks |
| Dissemination | Ways | The ways and means we use technology to capture and transform enterprise data into business and organizational intelligence that provides actionable insights, manageable recommendations, and measurable results. | Technology Capabilities Technology Services Technology Infrastructure Business and Organizational Intelligence |

Transformation Abstracts

| Abstract | Interrogative | Description | Abstracts |
|----------------|---------------|---------------------------|---|
| Transformation | When | Enterprise Transformation | Strategic EnablementTactical EnablementOperational EnablementTechnology Enablement |

Synergy Abstracts

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| Abstract | Description | Abstracts |
|--|---|--|
| Workspace Differentiation (D ₁) | Fundamentally a rational and functional view of the enterprise . Declare mission and vision Define enterprise objectives Describe business elements Detail the business resources, activities, and partnerships Design, develop, and deploy technology | Strategic Intent Tactical Direction Operational Execution Technology Management |
| Workplace Distinguishability (D ₂) | Fundamentally an emotional and relational view of the enterprise Disclose values Determine workplace conditions Designate stakeholders Discover underlying enterprise Disseminate the sharing of information and knowledge through technology | Organizational Environment Organizational Stakeholders Organizational Structure Organizational System |